

## SIF PORTAL

Support via the Web...

*Single Integrated Framework*

### The SIF Functionality Includes:

- Portal Enterprise Capabilities
- Flash Reports
- Fielding Management
- Field Personnel Management
- IT Service Management
- Logistics Management
- Training Management
- Software Management
- Support Operations Center
- Weapon Systems Management

**SIF Portal** provides a single, web-based location that supports management and logisticians at all levels in fielding, training, and sustaining operations via a presentation layer with integrated data displays. The enterprise portal backbone enables the platform to expand data visualization as new capabilities are identified and integrated. SIF will continue to develop and/or interface with existing field support and information management tools and capabilities as it evolves to become a baseline for Army-wide and Department of Defense (DoD) enterprise support solutions.

### Portal Enterprise Capabilities

**MY SIF** – Allows users to create personalized navigation links on the homepage directly to the most commonly used unit, system, and region information. It also displays the full count of Incident Reporting Module (IRM) tickets that users have opened or have been assigned.

**Advanced Locator** – Provides users the ability to search for:

- Units by region, branch, echelon, and unit type
- Systems by capability, organization, and sub-organization
- Regions by region name

**Integrated Content Display** – Shows essential information from the SIF modules on portal screens without the need to drill down into various applications after an individual has reached a unit, system, or region page (e.g., warranty information on a system).

**Collaboration** – Provides the means to collaborate with coworkers using Green Force Tracker, wikis, blogs, team SharePoint sites, and Defense Connect Online.

### Flash Reports

SIF provides integrated reports by region, system, or unit, including:

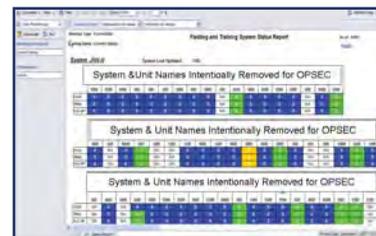
- Current Operating Pictures (COPs)
- Fielding/training schedules
- Dashboards
- Equipping reports
- Latest BuBs
- Other product lines



### Fielding Management

SIF supports fielding, training, and equipping processes for all weapon systems, including those that utilize the Unit Set Fielding (USF) process. Selectable by region, system, or unit, SIF provides:

- Unit Set Fielding status
- Unit and system schedules
- Equipping information on fielding
- Reset status
- Sync matrix for exercise synchronization and support requirements
- Views such as all Army, region, and/or unit COPs



### Field Personnel Management

SIF provides the functionality to manage field support personnel, including personnel and movement tracking, training levels, activity reporting, standardized situation reports, and POC information on government or contractor system subject matter experts who provide field level or reach back support. Selectable by region, system, or unit, SIF provides the following modules:

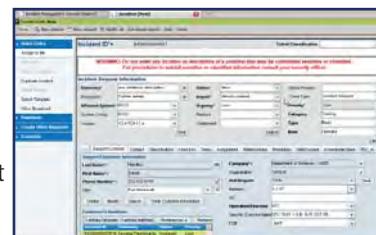
- Field Support Management (FSM)
- Significant Activity Tracking (SIGTRAKS)
- Personnel Status (PERSTAT)
- Exercise Tracker



### IT Service Management

SIF provides information technology service management (ITSM) built on a multi-tiered process model that utilizes the Incident Reporting Module (IRM) and includes:

- Incident/issue/problem tracking
- Change/configuration management
- Asset management
- Knowledge management
- Qualitative/quantitative reporting



### Weapon Systems Management

SIF provides an authoritative source for Army weapon system data. Available information includes:

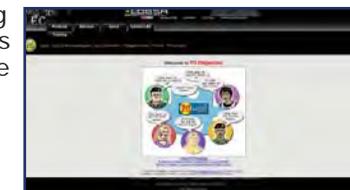
- Organization information
- System description
- System POCs
- LINs, ACAT level
- Warranty information
- Training documents
- Technical manuals
- News articles, videos, etc.



### Logistics Management

SIF Logistics Management is an evolving capability to provide user-friendly access and an integrated interface with multiple existing Army standard and newly developed logistics management tools. These tools support:

- Logistics tracking/status of systems
- Synchronization of assets and support
- Interface with supply sources



### Training Management

SIF provides an integrated learning portal that supports training on C4ISR/Army systems and links to or hosts web-enabled and computer-based training for its systems. SIF provides Warfighters and support teams links to:

- Army training publications
- Training base/school-house websites
- System training and training management products
- Reference materials in SIF Document Library
- SIF Training



### Software Management

SIF provides a means for software management, configuration control, ordering and distribution, and information assurance documentation. Through the Software Ordering and Distribution (SOD) module, SIF provides a means for authorized organizations to manage and disseminate:

- Software major/minor releases
- Software patches and fixes
- Information Assurance Vulnerability Alerts (IAVAs)
- Software baselines, architectures, and other information



## Reach Back Support Made Easy

The goal of the SIF initiative, through a web portal and Support Operations Center (SOC) infrastructure for supported C4ISR/Army hardware and software systems, is to provide improved and simplified 24/7/365 reach back support to the Warfighters and forward support personnel, whether in a test, exercise, or deployment/mobilization environment. SIF synchronizes the civilian community with the Warfighters they support through the Unit Set Fielding process in alignment with the Army Force Generation (ARFORGEN) model and unit equipping strategies.

## C4ISR Support Operations Center (SOC)

The C4ISR SOC is a 24/7 Tier 1 level help desk that provides both secure and non-secure access for operations and reach back support on C4ISR and other Army weapon systems. Staffed by trained Digital Systems Engineers (DSEs) who have deployed with units in theater, all members of the SOC team have a broad knowledge of the systems represented within SIF. If additional assistance is required, a trouble ticket can be opened via a web-based incident tracking database and the ticket will be routed to a subject matter expert. The SOC will continue to monitor the status of an incident until resolution is achieved. The SOC also supports CONUS and OCONUS Combat Training Center (CTC) rotations and exercises by providing incident trend analysis during the event.



Support via phone or e-mail...

## Mission Statement

To establish a synchronized baseline for Department of Defense (DoD) and Army-wide enterprise support solutions and provide support through a single access point where Warfighters and forward support can utilize 24/7/365 tiered support to reach back to the operations and support environment of the Life Cycle Management Commands (LCMCs).

The Single Interface to the Field (SIF) Web portal with common applications, tools, modules and functional support databases simultaneously provide the common interface point and source of information and reporting for the Assistant Secretary of the Army for Acquisition, Logistics and Technology (ASA(ALT)) and Army Materiel Command (AMC) communities.

## Accessing the SIF Portal:

Access to SIF requires a valid AKO account and SIF user registration. Register online and login with AKO user name and password at:

<https://sif.kc.us.army.mil>

For other DoD Services, the AKO registration includes a "Joint" registration process that allows quick access to the AKO. To set up an AKO account, go to <https://www.us.army.mil>.

Developed By



Jr

Product Director, Single Interface to the Field (SIF)  
PM Battle Command, PEO C3T

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For More Information

go to

<https://www.kc.army.mil/book/groups/sif>  
<https://www.kc.army.mil/wiki/SIF>

## Support Operations Center

Toll Free: 1-877-839-0813

COM: 254-287-1608 / DSN 737-1608

Email: [C4ISR.support@us.army.mil](mailto:C4ISR.support@us.army.mil)

SIPR Email: [soc.support@us.army.mil](mailto:soc.support@us.army.mil)

Fax: 254-618-7089 / DSN 259-7089

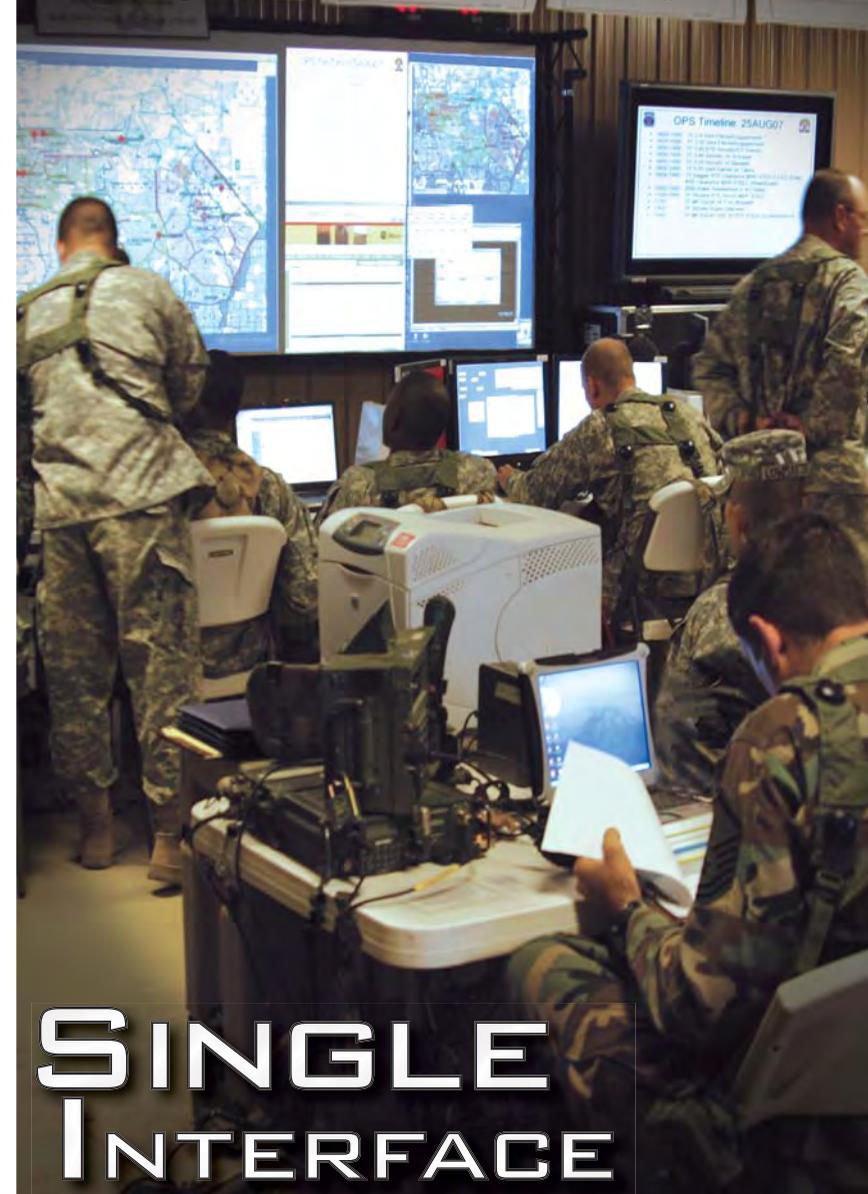
STE: 254-618-7525 / DSN 259-7525

SVOIP: 302-738-1210/302-738-1211

<https://sif.kc.us.army.mil>



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SINGLE  
INTERFACE  
TO THE  
FIELD (SIF)

